

# SRLINES

## OMNICHANNEL CRM

Manage Conversations, Leads, Opportunities & Sales  
Pipelines — All In One Platform

**750+**  
**Businesses**

**25M+**  
**Messages**

**2M+ Chatbot**  
**Sessions**

# Complete Business Platform

## Customer Engagement

- Unified Inbox
- WhatsApp Cloud API
- Facebook & Instagram
- AI Chatbot
- Broadcast Campaigns
- Phonebook
- Tags & Notes

## Sales CRM & Operations

- Lead Management
- Kanban Pipeline
- Opportunities
- Tasks & Follow-ups
- Agent Performance
- Revenue Tracking
- CSV Export

# Unified Omnichannel Inbox

- • WhatsApp, Facebook & Instagram conversations
- • Agent assignment & ownership
- • Internal notes and collaboration
- • Real-time notifications
- • Broadcast campaign management

# Lead Management & Kanban CRM

- Auto Lead Creation from Inbox
- Opportunities
- Kanban Pipeline
- Won/Lost Tracking
- Revenue Analytics
- Task Management

# Powerful AI/Template Chatbots

- • OpenAI Empowered AI Chatbot for intelligent conversations
- • Template-based Chatbots for quick setup
- • Node-based Flow Builder for custom logic
- • Seamless integration with omnichannel inbox

# Mobile Apps

Native mobile experience with push notifications, inbox management, contacts, campaigns, lead tracking and agent productivity tools.

# Integrations & Automation

Shopify, WooCommerce, Bitrix24, n8n, REST API, Android App, CTWA Attribution, Broadcasts

Connect SRLINES with your existing business stack and automate workflows without coding.

# Why Choose SRLINES?

<b>Feature</b>	<b>SRLINES</b>	<b>Typical CRM</b>
WhatsApp Native	✓	Partial
Omnichannel Inbox	✓	Varies
AI Chatbot	✓	Add-on
Mobile Apps	✓	✓
Lead Pipeline	✓	✓
CTWA Attribution	✓	Rare
Broadcast Campaigns	✓	Add-on

# Ready to Transform Your Sales & Customer Engagement?

Contact us today to get started with SRLINES  
Omnichannel CRM

SECP Registered • Meta Verified Technology Partner